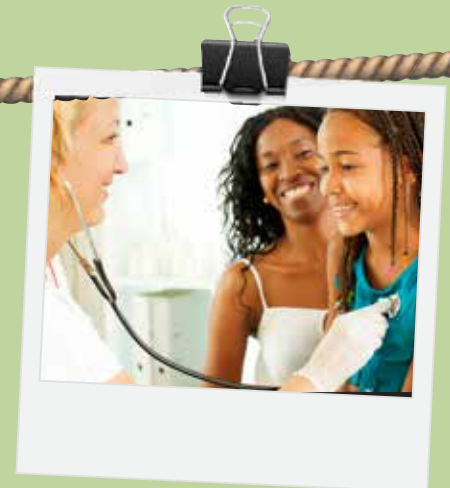


FISCAL YEAR 2018 ANNUAL REPORT

LIVING *Our* LEGACY



ANGEL HARVEY 
FAMILY HEALTH CENTER
INFANT WELFARE SOCIETY *of* CHICAGO

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DEAR FRIENDS:

Children and families are at the heart of IWS. The extraordinary legacy of this organization is rooted in providing the very best health care to those in need.

A hallmark of this organization's history is the legacy of innovation that inspires us to offer the unique and cutting-edge services that our patients need. Since 1924, IWS has incorporated child development and behavioral health counseling into its primary care model, and since 1970, provided pediatric dentistry services to low-income children. Orthodontic care was introduced in 1991 and pediatric optometry in 1995. In 2015, the Child-Centered Health and Advanced Therapies (CHAT) Center, launched to provide speech and occupational therapies for children at risk for developmental delays.

Despite the necessity of all of these programs, the cost of service is higher than the reimbursement rates and private dollars must be raised to bridge that gap. In order to preserve our legacy and prepare for the future, the IWS Board of Directors launched the Campaign for a Healthy Tomorrow, a multi-year fundraising initiative. Gifts to the Campaign are permanent investment in the future of our community and in the lives of the children and families we serve.

IWS is **LIVING Our LEGACY** by continuing to provide for the future health and well-being of the patients we serve.

On behalf of the Board of Directors and staff of the Angel Harvey Family Health Center of the Infant Welfare Society of Chicago, thank you for your commitment to children and families.

Sincerely,



MICHAEL W. DAVIS
Board President



JERRY ISIKOFF, PHD
Chief Executive Officer

CIRCLES of CARE

IWS is **LIVING Our LEGACY** by providing wraparound and integrated primary and preventive services to children and families. We envision a community of children and families with healthy bodies and minds and our mission is to provide a continuum of integrated, quality, and preventive health care services to children and their families, enabling them to lead healthy and productive lives.



FY2018 *at a* GLANCE

12,148 TOTAL PATIENTS
50,200 TOTAL VISITS

PEDIATRICS AND ADOLESCENT HEALTH

6,160 patients under 18
years old
15,819 pediatric visits

ADULT HEALTH

2,682 adult patients
5,635 adult visits
5,646 reproductive health visits
4,585 visits to the midwife
236 babies delivered
*92.6% A1c testing for Diabetic
patients, well above the
national average*

DENTAL AND ORTHODONTIA

5,452 patients
13,202 visits

CHAT

161 patients
2,008 visits

*85% of patients meet or
exceed treatment goals in
speech and occupational
therapies*

OPTOMETRY

1,642 patients
1,791 visits

FAMILY SERVICES

209 counseling patients
3,289 counseling visits
on-site and in-home
4,000+ Care Coordination
services
977 psychiatry visits



LIVING *Our* LEGACY

In 1911, the Infant Welfare Society of Chicago focused its efforts on nourishing babies and reducing infant mortality rates. Today, we are **LIVING *Our* LEGACY**, by proudly offering CenteringPregnancy®, a group model of prenatal care.

The Centering program brings together groups of women with similar due dates to “circle-up” and discuss important topics, including current or expected discomforts, stress and anxiety, proper nutrition, labor and delivery, and breastfeeding.

The program exceeds the recommended standard of 10 prenatal visits by extending the sessions from an hour and a half to two hours in length. During that time, moms engage in their care through group discussions, recording their own vitals, healthy snacks, and time for a private belly check with their provider.

Centering has shown to have positive outcomes for women who participate, including higher birth weights, lower rates of preterm delivery, and more initiation of breastfeeding at birth. Centering care also increases patient and provider satisfaction and provides a sense of community for moms, some of whom are isolated and overwhelmed.

Patients love the group model of care that supports the physical and emotional needs of expecting mothers.

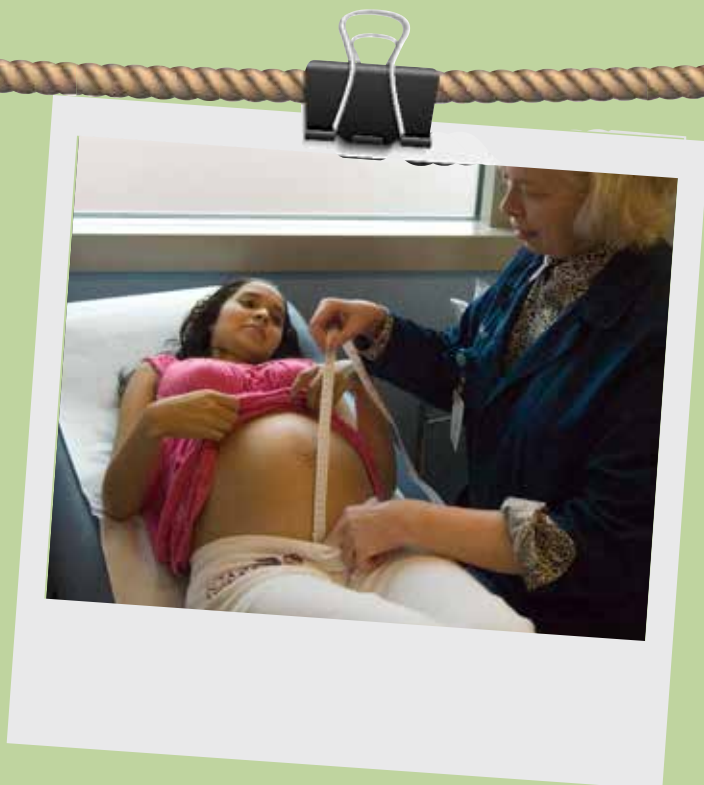
Expectant moms were asked what they would tell other women about getting their prenatal care through the Centering model. Here is what they had to say:

**“This program really helps you learn
and hear other opinions”**

**“This is the best way to learn and
it helps you a lot”**

Centering
Pregnancy®





ASSOCIATE *Board*

THE ASSOCIATE BOARD IS A GROUP OF ACTIVE AND CARING YOUNG PROFESSIONALS THAT:

- Raise awareness among young professionals and the city of Chicago of the local healthcare needs of the community and the ways in which the Angel Harvey Family Health Center serves those needs
- Support the programs and services of IWS through fundraising and volunteerism
- Advance the causes championed by IWS



The Associate Board planned and launched a Signature Event, A Fall Soiree, that will be held each fall as a fundraiser for IWS programs and services.



BACK-TO-SCHOOL DONORS AND VOLUNTEERS GAVE AWAY 75 BACKPACKS TO OVER 90 CHILDREN AND FAMILIES IN AUGUST 2018.

This popular event entertains kids with games, crafts, and a bilingual musical entertainer and provides school supplies to IWS patients.



The Associate Board welcomed 8 new members in FY18 and elected officers into leadership positions.

"We were patients at IWS when we were about to become teen parents. Now, we give back by volunteering on the Associate Board." — Orlando and Amanda Orellano

Become a member of the Associate Board!
Find out more at iwsassociateboard.org.

AUXILIARY *Message*

The Auxiliary's legacy lives in its tireless commitment of support for the patients and staff of the Angel Harvey Family Health Center and the friendships that have been created along the way. Our 600 loyal members are proud to live this legacy that began in 1913 when a small group of women identified the need for financial resources and volunteers to support the newly established Infant Welfare Society of Chicago.

LEGACY OF FINANCIAL SUPPORT

When the Auxiliary was founded 105 years ago, its initial annual contribution was \$1,591. Today, 10 chapters build on this legacy by hosting a variety of unique fundraisers in their respective communities. Thanks to the dedication of our members and the generosity of our donors, the Auxiliary contributed \$650,000 in direct support to IWS in FY2018. The Auxiliary also made a significant donation of \$20,000 to assist in the Center's purchase of a digital dental x-ray machine.

One reason for the success of our fundraising efforts is the ongoing connection our chapters have with businesses in their communities. From contributions to raffle and silent auctions to cash donations to materials for our events, these businesses support us in a very meaningful way.

LEGACY OF PATIENT COMMITMENT

Throughout our history, the Auxiliary has attached great importance to patient-focused initiatives. Our "See Santa" party attracted more than 300 children this past December, and each child visited with Santa and received a gift purchased and assembled by our members. Throughout the year, our members organized the purchase and distribution of new books, bean soup kits, Mother's Day bags, dental kits, baby clothes, diapers and formula, and supported other programs specifically designed to fit the needs of our patients' families.

LEGACY OF PARTNERSHIP

Over the past several years, our association with CD One Price Cleaners has helped us obtain thousands of winter coats for distribution to patients in need through our Annual Coat Drive. In addition to used coats donated by CD One Price customers and cleaned at no charge, our members donated a considerable number of new coats and

warm weather accessories. As a result of this generosity, we distributed 800 coats and hundreds of new hats and gloves during our Coat Drive in November.

The Center's staff is remarkable and certainly one of its greatest assets. Last summer, the Auxiliary recognized their efforts at a Staff Appreciation Luncheon. This event gave us the opportunity to celebrate our friendships and thank the staff for the dedication they show each day.

LEGACY OF SERVICE

Auxiliary members develop their own personal legacies every occasion they volunteer their time and talent to our organization. Many members serve in leadership roles within their chapters and on the Auxiliary Board. Additionally, several of our members serve on the IWS Board of Directors, allowing them to share their wide-ranging experience and expertise to make an impact in a broad way. But the strength of our collective contribution comes from the myriad acts of generosity from each of our members throughout Chicagoland.

The Auxiliary is proud of our 105-year partnership with the Angel Harvey Family Health Center; working together to provide quality services to the families of the Center and fostering strong relationships in our communities. We look forward to building on this legacy for many years to come.

Sincerely,



SHARON SMITH
Auxiliary President

AUXILIARY Highlights

AMBASSADORS AT LARGE

President: Laura Moran
Organized: 2009
Active Members: 18
Volunteer Hours: 471
Memorial and Honor Contributions: \$130
Contribution to Auxiliary: \$425
Fundraising/Special Events: Children's books donated to clinic, Coat Drive and See Santa decorating

CLARENDON HILLS

President: Julia Costello
Organized: 1948
Active Members: 50
Other Members: 47
Volunteer Hours: 2,050
Contribution to Auxiliary: \$105,000
Fundraising/Special Events: Annual Benefit—"Light Up the Night" Dinner & Dancing, Luminaria Sales, Vintage Charm Shop and Share, Progressive Dinner, Kay Rose Dinner, Daisy Dash Race, Bean Soup, Coat Drive and See Santa

DOWNERS GROVE

President: Sue Kennedy
Organized: 1956
Active Members: 14
Other Members: 7
Volunteer Hours: 700
Contribution to Auxiliary: \$16,762
Fundraising/Special Events: "Come Sail Away" Brunch Cruise, Bridge Leagues, Coat Drive and See Santa

HINSDALE

President: Catherine Ann Welch
Organized: 1913
Active Members: 39
Other Members: 26
Volunteer Hours: 2,000
Contribution to Auxiliary: \$96,000
Fundraising/Special Events: "Tablescapes" Luncheon, Mother's Day bags, Annual Baby Shower Luncheon, Junior Board Fundraising Activities, Coat Drive and See Santa

LAKE FOREST

President: Jennifer Mower
Organized: 1926
Active Members: 82
Other Members: 52
Volunteer Hours: 5,200
Memorial and Honor Contributions: \$150
Contribution to Auxiliary: \$355,000
Fundraising/Special Events: "Lake Forest Showhouse & Gardens", Antique Sale, Coat Drive and See Santa

LISLE/NAPERVILLE

President: Rosalyn Sue Blair
Organized: 1964
Active Members: 10
Other Members: 3
Volunteer Hours: 400
Contribution to Auxiliary: \$6,000
Fundraising/Special Events: "Eyes to the Skies" 4th of July Festival, layettes donated to the clinic, Coat Drive and See Santa

MOUNT PROSPECT

President: Mary Ann Stitak
Organized: 1955
Active Members: 20
Other Members: 6
Volunteer Hours: 1,966
Memorial and Honor Contributions: \$1,001
Contribution to Auxiliary: \$20,000
Fundraising/Special Events: Annual Luncheon, Coat Drive and See Santa

NORTH SHORE

President: Elise Klein
Organized: 1953
Active Members: 13
Volunteer Hours: 1,500
Contribution to Auxiliary: \$50,000
Fundraising/Special Events: "Cheers for Charity" at Sawbridge Studios, Mother's Day card making, Coat Drive and See Santa

OAK BROOK

President: Elizabeth Berglund
Organized: 1973
Active Members: 57
Other Members: 9
Volunteer Hours: 5,993
Memorial and Honor Contributions: \$3,860
Contribution to Auxiliary: \$145,000
Fundraising/Special Events: Annual Baby Shower/Luncheon, 'Célébrez la Saison' Preview Party and Mistletoe Medley Luncheon/Fashion Show, 'Ladies Night Out' Shop-and-Sip fundraiser and additional Dine-and-Give and Shop-and-Give fundraisers, Coat Drive and See Santa

WHEATON

President: Lynda Given
Organized: 1957
Active Members: 26
Other Members: 8
Volunteer Hours: 3,350
Memorial and Honor Contributions: \$405
Contribution to Auxiliary: \$30,049
Fundraising/Special Events: Playing "Fore" the Kids Golf Outing and Bridge, Luminaria Sale, Make a Difference Day Collection of new coats, hats, gloves, mittens and scarves, Bean Soup Kits, Bridge Group, Dental Goodie Bags, Arrowhead Dining Fundraisers, handmade blankets, baby bibs and hats from Stitching for Comfort, knitted hats and baby toys from Wheaton's St. Paul's Lutheran Church, Coat Drive and See Santa



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Coat Drive
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HONOR *Roll*

CONTRIBUTORS TO INFANT WELFARE SOCIETY OF CHICAGO

THE AUXILIARY OF THE INFANT WELFARE SOCIETY OF CHICAGO

*To our partners in health
for over 100 years: A special
acknowledgement of heartfelt
gratitude to the Auxiliary for the
extraordinary contributions of
time, talents, and vital financial
support. Again this year, the
Auxiliary is the single largest
contributor to IWS.*

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**Thank you for
 your support!**

FINANCIAL SUMMARY

	2018	2017
Public Support and Revenue		
Contributions and grants:		
Auxiliary	\$660,000	\$610,000
Individuals and corporations	1,050,332	378,535
Foundations	933,853	700,312
Government	348,296	527,896
Patient service revenue	4,738,536	5,993,339
Juvenile probation	696,545	877,559
Miscellaneous	-	54,935
TOTAL PUBLIC SUPPORT AND REVENUE	8,427,562	9,142,576
Expenses		
Program services:		
Primary health	4,071,087	3,913,828
Dental health	1,152,205	1,150,712
Other wellness services	2,458,016	2,496,702
Total program services	7,681,308	7,561,242
Supporting services:		
Management and general	1,476,512	2,011,526
Fundraising	218,767	215,573
Total supporting services	1,695,279	2,227,099
TOTAL EXPENSES	9,376,587	9,788,341
 (Deficiency) of public support and revenue over expenses	 (949,025)	 (645,765)
Other Changes in Net Assets		
Non-operating investment income	721,717	923,674
Auxiliary support expenses	(75,878)	(151,843)
TOTAL CHANGES IN NET ASSETS	(303,186)	126,066
Net assets, beginning of year, as originally reported	16,310,018	16,342,108
Prior period adjustment		(158,156)
Net assets, beginning of year, as restated	16,310,018	16,183,952
Net assets, end of year, as restated	\$16,006,832	\$16,310,018
Cash and cash equivalents	\$265,946	\$144,686
Accounts and other receivables (net)	1,308,359	1,412,433
Prepaid expenses	147,960	195,462
Investments	7,765,917	7,653,232
Property and equipment (net)	7,466,398	7,726,006
TOTAL ASSETS	\$16,954,580	\$17,131,819
TOTAL ASSETS	\$16,954,626	\$17,131,819
Liabilities and Net Assets		
Liabilities - accounts payable and accrued expenses	\$947,748	\$821,801
Net Assets		
Unrestricted	14,691,908	15,364,267
Temporarily restricted	486,870	117,697
Permanently restricted	828,054	828,054
Total net assets	16,006,832	16,310,018
TOTAL LIABILITIES AND NET ASSETS	\$16,954,580	\$17,131,819

This summary of selected financial information is derived from the audited financial statements of the Infant Welfare Society of Chicago for the years ended June 30, 2018 and 2017, which have been audited by Ostrow Reisin Berk & Abrams, Ltd. Copies of the audited financial statements are available from IWS upon request.

OUR MISSION

The mission of the Infant Welfare Society of Chicago is to provide a continuum of integrated, quality, and preventive health care services to children and their families, enabling them to lead healthy and productive lives.



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