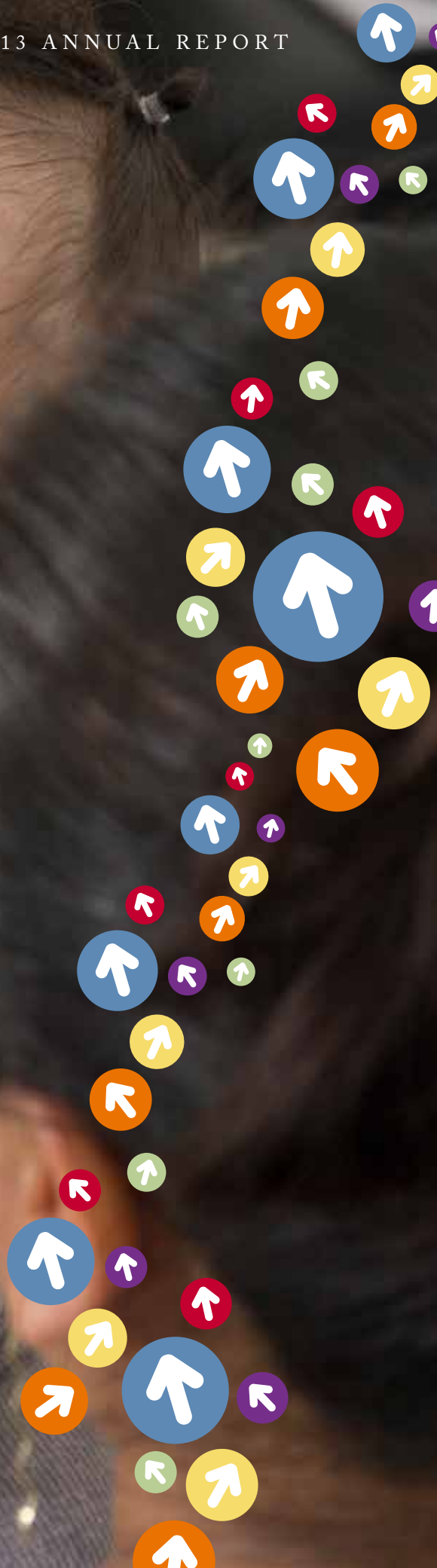




INFANT WELFARE SOCIETY of CHICAGO
a community health center

Leading *the* Way





fiscal year

2013 Board of Directors

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Roseanne Merrill

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Vice President of Human Resources

Joanne Leck, RN, CNM, CHCQM
Director of Quality Management



Opening Message

DEAR FRIENDS:

This year, we celebrate the future and our theme, *Leading the Way*. We are so proud to be part of an organization that has led the way for over 100 years, continually pushing boundaries, breaking new ground and surpassing expectations.

Our commitment to a patient-centered model means that our departments work hand in hand to collaborate to provide the best care possible. You'll see how this is implemented in these pages by following one IWS family through their IWS experiences.

As always,

we lead with vision. Since our founding, the Infant Welfare Society of Chicago has envisioned the healthy physical and mental development of children and women. Our vision drives the work that we do each day and spurs us to continue providing the best possible care to our patients.

we lead from a patient-centered approach. Our services wrap around our patients so that we can provide a comprehensive healthcare home that can meet their medical, dental, vision, mental health and child development needs.

we lead through innovation. We are thrilled to launch our pioneering Child-centered Health & Advanced Therapies (CHAT) Project—a comprehensive, multidisciplinary child development services model. Our services continue to expand and improve as we look for the best ways to care for our patient families.

we lead beside our partners. Thank you for everything that you do to impact the lives of children and women. Together with our supporters and closest champions—the IWS Auxiliary, Board of Directors, Associate Board, donors, community leaders and patients—we are truly *Leading the Way*.

With excitement for the future,



LYNDA GIVEN
Board President

ROBIN MCGINNIS, MSW
Chief Executive Officer





Infant Welfare Society Circle of Care



MEDICAL

Pediatrics IWS ensures children and families have a medical home, receive assistance with accessing public benefits, and receive comprehensive medical screenings, physicals, and immunizations. Parents also receive information and educational services regarding child health concerns and child development services.

Well Woman Care An integral part of our mission is to empower women to become active participants in their own health care. We provide women with maternal care, family planning and disease prevention services. By educating women about health care, we can improve the health of entire families and ultimately, the community.

*"I always try to find creative ways to talk to our patients. Sometimes, we're asked by the parents to talk to the child because they know that we're trusted by our young patients and they will listen to our advice."
- Betsy Grace, Dental Hygienist*



DENTAL

The IWS Dental Program is designed to create a comprehensive dental home and to expedite access to dental services. Our culturally competent approach creates deep connections to the communities we serve. Our comprehensive pediatric dental services include preventive care, advanced pediatric restorative treatment, oral surgery procedures, space maintainers, and interceptive and comprehensive orthodontics.

9,654 well woman care visits

6,746 patients under 18 years old

23,120 pediatric visits



5,978 dental patients

15,574 dental visits





FAMILY SERVICES

The Family Services Division at Infant Welfare Society is made up of two programs—the Child Development and Support services program and the Child and Adolescent counseling services program providing services to children and families from prenatal through 18 years of age.

The IWS Child and Adolescent Counseling Department is staffed with therapists bilingual in Spanish and/or Polish who provide individual, family and group therapy, and case management. Services are provided in the clinic, in schools and in homes, as determined by individual needs and concerns. All IWS therapists have master's degrees and are prepared with a focus on mental health and therapeutic interventions. Each patient and family completes a thorough assessment and has an individualized treatment plan to ensure all service needs are addressed. The Child and Adolescent Counseling Department also offers psychiatry services for children requiring medications. We offer Mother-Infant Therapy Groups to women with postpartum depression. At these group treatment and psychotherapy sessions, mothers have opportunities to develop caring and supportive relationships with each other which reduces their social isolation.

218 family services patients

3,507 family services visits



*"Patients come in and tell me about their lives – I remember some patients from when they were little and they come in with their own children. I talk to the kids and encourage them to do well in school."
- Vicky Torres, Optometry Assistant*



PATIENTS



4,478 optometry visits



OPTOMETRY

The Infant Welfare Society of Chicago has made vision health a priority. The need for services is growing every year and community providers of optometry services for children with state-funded medical insurance are very difficult to find. Our Optometry Program serves patients from infancy to adulthood and includes regular eye exams and prescriptions for free or low-cost glasses. In addition, special techniques have recently been introduced to make eye exams more efficient for children with disabilities, including those on the autism spectrum.



Following One IWS Family Through a Circle of Care



At a well-child visit, Dr. Habacon, Enrique's doctor, made referrals for the family. "Anything I'm told to do at IWS, I do it for my child." – Marisela

"I saw a patient recently who was telling me about pain in her jaw. After ruling out medical concerns, I thought maybe it was a dental issue. I called down to Dr. Hall and she said that she would see her right away as a walk in. We were able to treat her pain right away and she didn't have to make another trip, spend more time and delay her treatment." – Evelina Habacon, M.D., Pediatrician



"I have taken my 14 year old son to the clinic since he was 4 years old. I took him to other places and he says that he likes it best here. My younger son has been here since he was 4 months old." – Marisela

Enrique checks out the pediatric touches in an exam room.



Betsy shows Enrique and Vincent how to brush properly.



"We always do nutritional counseling to talk with patients about how food affects their teeth. If they have cavities, we'll ask specific questions like, "what are your favorite foods?" We know that sometimes those favorite foods cause the problem because they're eaten most frequently." – Betsy Grace, Dental Hygienist

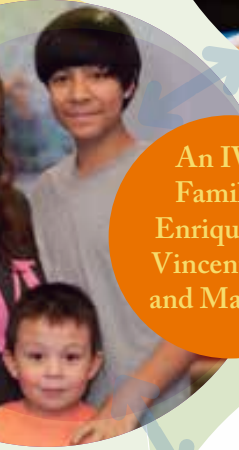
"Patients will come into medical for eye redness and discomfort and a doctor will ask the optometrist for a consult. Allergies are another big area for collaboration across departments. These interactions change the way we practice because we have these resources right here. We always knock on each other's doors and consult. This is how standard of care should be." – Dena Weitzman, O.D., VP of Optometry



"Because of the social skills group, Enrique has a language to discuss and identify his emotions." – Marisela



Vincent looks on while Enrique works on a puzzle with Hector Ocegueda, MSW, Clinical Therapist



An IWS Family – Enrique (5), Vincent (14) and Marisela

To better serve patients like Enrique, the Optometry department has cards for the children made by Robin Rios, MS, MSW, QMHP in the Child Development department that utilize the Picture Exchange Communication System (PECS) to help communicate with children on the autism spectrum. Dr. Weitzman originally used these cards while helping in a Social Skills group and quickly realized how helpful they would be to her patients during their Optometry visits.



"Enrique likes the routines and predictability. Now he knows what will happen during his visit and that's better for him." – Marisela

Dentists are on the lookout for patients who need referrals to optometry or Child Development. Sometimes, parents will let a doctor know that they are having a hard time dealing with a child and they will refer to other departments. Providers in each department will review the patient's chart and ask about appointments and follow-ups for total care.



leading the way in 2014

Upcoming Initiatives

CHAT PROGRAM

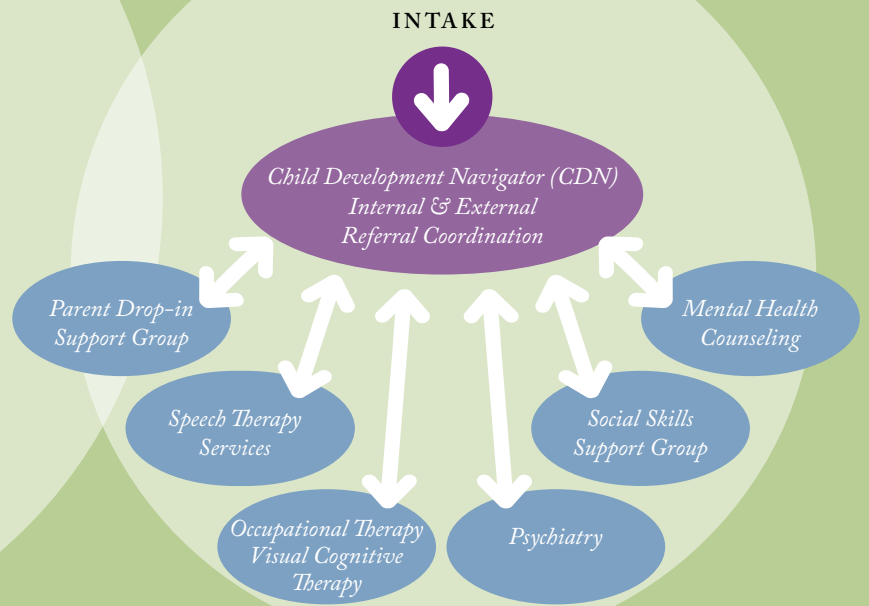
(Child-centered Health & Advanced Therapies)

Infant Welfare Society of Chicago's CHAT Project will employ a multi-disciplinary team approach to child development. The spectrum of services will be coordinated by Infant Welfare's Child Development Navigator.

Each child in the project is initially screened in all areas of development to identify potential areas of concern. They then receive a more comprehensive assessment which addresses each child's specific challenges in social-emotional, speech and language, and sensorial development. After the initial screening, each child receives a customized treatment plan and ongoing referral support to internal and external providers and specialists. All services are offered in Spanish and English by bi-lingual providers.



the CHAT *model*



"I'm excited about the CHAT program because it adds to that 'one-stop shop' philosophy that we have at IWS.

By adding Speech and Occupational Therapy, we can address the overall needs of the patients more quickly and with culturally and linguistically appropriate materials."

— ROBIN RIOS, CHILD THERAPIST/SOCIAL WORKER



Yari Alvarado, Medical Assistant, tracks vitals and leads data collection for the Eat Healthy! / Comer Sano! Project.

EAT HEALTHY! / COMER SANO! PROJECT

Childhood obesity is one of the most easily preventable health issues faced by our patients. We are taking active steps to address obesity, especially in children, because we know it goes a long way toward preventing a lifetime of related illnesses—for example, heart disease, diabetes and stroke.

The brand new “Eat Healthy! / Comer Sano! Project” will feature:

- sessions devoted to understanding obesity, food portioning, shopping and meal planning, the importance of physical activity, and understanding food labels
- a climate of collaboration to enhance patient motivation
- tailored approaches for community-based settings and IWS’ Latino target population
- follow-up review and future appointments to assess progress

We are looking forward to seeing the impact this new program makes on the healthy eating of our young patients and their families!

“More of our resources as providers should be focused on how to help our patients overcome barriers and understand the consequences of an unhealthy lifestyle than to try to dictate recipes/diets that obviously haven’t been working.”

— JANE MENEZES, M.D., PEDIATRICIAN





fiscal year

2013 Auxiliary Leadership

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President

Cheryl Caveney
1st Vice President

Kathleen Tesar
2nd Vice President

Renee Mimica
3rd Vice President

Sharon Smith
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Angela Crews
Recording Secretary

Cynthia Scholl
Corresponding Secretary

Rosanne Merrill
Board Advisor

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Celine Lillie
Bylaws

Judi Thomas
Children's Support Services

Alison Deniston
Dental Clinic Liaison

Antje Kalov
Medical Clinic Liaison

Betty Johnson
Community Outreach

Susie LeClerc
Educational Enrichment

Cheryl Caveney
Event Registration

Pat Danly
Elise Klein
2012 Holiday See Santa Party

Nancy Krause
Holiday Special Gifts

Minnie Sandstedt
Charlotte Shestokas
Historian

Carolyn Bowman
IWS Staff Liaison

Rosanne Merrill
Membership

Margaret Tresley
Newsletter

Celeste Jackson
Nominating Committee Chairman

Antje Kalov
Betty Johnson
Renee Mimica
Marge Tresley
Nominating Committee

Cynthia Scholl
Publicity & Communications

Cindy Zipparro
Resale Shop Liaison

Renee Mimica
Speakers Bureau

Barbara Westover
Web Site



The Auxiliary was organized on May 27, 1913. Pictured are early Auxiliary fundraising efforts to purchase pasteurized milk for babies of low income families.



Eight past Presidents of the Auxiliary attended the birthday celebration L-R: Anna Igoe (2001 - 2003), Linda Celesia (1995- 1997), Vivian Kaczmarek (1997 - 1999), Mary Ann Stitak (1987-1989), Lynette Paulsen (2011 - 2013), Kate Boege (2003 - 2005), Marge Tresley (2005 - 2009), Rosanne Merrill (2009 - 2011) and Alison Deniston (1993 - 1995)



The FY13 Auxiliary Board L-R: Angela Crews, Recording Secretary; Sharon Smith, Treasurer; Cynthia Scholl, Corresponding Secretary; Rosanne Merrill, Advisor; Lynette Paulsen, President; Renee Mimica, Third Vice President; Cheryl Caveney, First Vice President and K. K. Tesar, Second Vice President



Auxiliary Message



DEAR FRIENDS:

A birthday is a wonderful time to reflect back and to look forward. The Auxiliary of the Infant Welfare Society of Chicago celebrated 100 years of service this year and our celebrations were full of the elements that are hallmarks of the Auxiliary—philanthropy, friendship and commitment to women and children.

For the current members of the Auxiliary, it was a great opportunity to turn our thoughts to 1913 when a group of women, committed to providing volunteer support and financial resources to the Infant Welfare Society, created the Auxiliary. Our commitment to service now surpasses a century of support to the Infant Welfare Society. To my knowledge, there is no other volunteer group in the Chicago area that has supported a single non-profit for a century. Quite an achievement!

We can certainly relate to the statements of the first Auxiliary President, Emelyn M. Welles, in the 1913 Annual Report, *“We as women of the Auxiliary are proud to be identified with this splendid cause. A cause which stands for the best along the lines of prevention and conservation—two great forces in the march of progress.”*

The Auxiliary members and our families are *Leading the Way* through our commitment. In 1913, we contributed \$1,591 and every year since then, we have pledged and donated funds raised by women who were committed to the IWS mission. We have consistently been able to meet or exceed our annual pledge of *over a half million dollars each year for the past two decades.*

The revenues raised by the Auxiliary on behalf of IWS are earned by hundreds of volunteers who worked on over 35 events and fundraisers. The combined volunteer hours of members of the Auxiliary this year alone is over 65,000! In FY13, the Auxiliary met our pledge of \$650,000 to IWS and donated gifts, goods and supplies for patients valued at over \$30,000. Additionally, we honored IWS personnel with regular “thank you” events. We appreciate the staff at IWS and always want them to know that.

Each of the chapters marked our 100th anniversary by hosting fundraisers and continuing the annual activities that serve our patients and the community—our See Santa Party, Holiday Special Gifts Program for clinic families most in need and the Coat Drive in conjunction with CD One Price Cleaners. We capped off the 100th Birthday celebration together with a festive evening cruise on the Odyssey.



As we move into our second century of service to the Infant Welfare Society of Chicago, we applaud the accomplishments of our members and look forward to an exciting future!

In service,

LYNETTE PAULSEN
Auxiliary President 2011-2013





fiscal year

2013 Auxiliary Highlights

AMBASSADORS AT LARGE

President: Susana G. Lopatka
Organized: 2009
Active Members: 18
Other Members: 2
Volunteer Hours: 510
Memorial and Honor Contributions: \$150
Contribution to Auxiliary: \$250
Fundraising/Special Projects: Books for children in the medical clinic

BARRINGTON

President: Celeste Jackson
Organized: 1941
Active Members: 15
Other Members: 10
Volunteer Hours: 2901
Contribution to Auxiliary: \$14,390
Fundraising/Special Projects: Celebrate the Season Lunch, Jewel event, coat drive

CLARENDON HILLS

President: Jackie Anglin
Organized: 1948
Active Members: 35
Other Members: 57
Volunteer Hours: 2513
Contribution to Auxiliary: \$85,200
Fundraising/Special Events: Luminaria sales, Daisy Dash, Bean Soup, Holiday Special Gifts.

DOWNERS GROVE

President: Joanne Small
Organized: 1956
Active Members: 17
Other Members: 13
Volunteer Hours: 956
Memorial and Honor Contributions: \$100
Contribution to Auxiliary: \$34,280
Fundraising/Special Events: "Wine & Dine" and Wine Pairings: A Wine and Food Experience

FLOSSMOOR JUNIORS

President: Katie Richardson
Organized: 1963
Active Members: 25
Other Members: 38
Volunteer Hours: 942
Publicity Clips: TV
Memorial and Honor Contributions: \$200
Contribution to Auxiliary: \$16,000
Fundraising/Special Events: Luminaria Sale, Spring Luncheon

HINSDALE

President: Dee Koffron
Organized: 1913
Active Members: 37
Other Members: 32
Volunteer Hours: 5317
Contribution to Auxiliary: \$85,050
Fundraising/Special Events: Tablescape, Classic kids photography promo, Holiday Special gifts

LAKE FOREST

President: Kathi Hudson
Organized: 1926
Active Members: 85
Other Members: 57
Volunteer Hours: 32,115
Memorial & Honor Contributions: \$5,455
Contribution to Auxiliary: \$47,150
Fundraising/Special Events: Showhouse and Gardens, Antique Sale

LISLE/NAPERVILLE

President: Rosalyn Sue Blair
Organized: 1964
Active Members: 13
Other Members: 4
Volunteer Hours: 1955
Memorial and Honor Contributions: \$100
Contribution to Auxiliary: \$14,100
Fundraising/Special Events: Fall Benefit, 4th of July Parking

MOUNT PROSPECT

President: Mary Ann Stitak
Organized: 1955
Active Members: 22
Other Members: 8
Volunteer Hours: 4,200
Contribution to Auxiliary: \$21,200
Fundraising/Special Events: Luncheon

NORTH SHORE

President: Elise Klein
Organized: 1953
Active Members: 12
Volunteer Hours: 1300
Contribution to Auxiliary: \$10,250
Fundraising/Special Events: "Cheer for Charity" at Sawbridge Studios, Mother Day and Easter Card Making Activity at Clinic, Holiday Special Gifts, See Santa Party

OAK BROOK

President: Joyce Cox-Cunningham
Organized: 1973
Active Members: 58
Other Members: 5
Volunteer Hours: 8,098
Publicity Clips: Hinsdale Magazine, Doings Newspaper
Memorial and Honor Contributions: \$225
Contribution to Auxiliary: \$112,200
Fundraising/Special Events: Preview Party and Mistletoe Medley

RIVERSIDE

President: Olga Sylvester
Organized: 1913
Active Members: 38
Other Members: 14
Volunteer Hours: 600
Memorial and Honor Contributions: \$50
Contribution to Auxiliary: \$7,500



A patient picks out coats for her children.

WHEATON

President: Laura Keogh
Organized: 1957
Active Members: 30
Other Members: 8
Volunteer Hours: 3,600
Memorial and Honor Contributions: \$415
Contribution to Auxiliary: \$37,532
Fundraising/Special Events: Playing 'Fore the Kids', Luminaria Sale, Community Outreach, See Santa Party, Holiday Special Gifts, bean soup kits to clinic patients, Easter baskets, 2 shop and share events



Santa gets a big hug.



This brave boy gets up close and personal with snakes.



fiscal year

2013 Associate Board

OFFICERS OF THE ASSOCIATE BOARD 2012 - 2013

Emily Radecki
President

Peter Nam
Vice President

Charlie Corrigan
Treasurer

Sarah Whitmore
Communications Chair

Paul Whitehair
Board Development

FISCAL YEAR 2013 ACTIVITIES

July 23, 2012: Associate Board Meeting

August 25, 2012: 2nd Annual Back-to-School Event at IWS Clinic (Games, crafts, a bi-lingual musical entertainer performed and 50 bags of schools supplies were provided to IWS patients/families)

October 5, 2012: Team IWS Pre-Marathon Pasta Night Dinner at Maggiano's

October 7, 2012: Bank of America Chicago Marathon (6 Team IWS Runners ran and raised approximately \$9,000)

December 12, 2012: Associate Board Meeting

January 24: Theory Thursday Happy Hour at Theory Bar & Grill in River North (a happy hour to create awareness and recruit for our "Team IWS" Marathon Running Team)

February 5: Team IWS Trivia Night at State Bar in Lakeview (a trivia night to create awareness and recruit for our "Team IWS" Marathon Running Team)

April 24: Associate Board Meeting

FISCAL YEAR 2014 ACTIVITIES TO DATE

July 13: 5th Annual Sip, See and Be Seen Fundraiser at Jefferson Tap in West Loop (fundraising event to help pay for our Back-to-School event costs)

August 10: 3rd Annual Back-to-School Event at IWS Clinic (Games, crafts, a bi-lingual musical entertainer performed and 50 bags of schools supplies were provided to IWS patients/families)

September 18: Associate Board Meeting

October 13: Bank of America Chicago Marathon (5 Team IWS Runners ran and raised about \$7,000)

December 7: Five Year Anniversary and Thank You Celebration at Vermilion Restaurant in River North

Members (and prospective members) of the Associate Board also volunteer on various Saturdays at the IWS clinic throughout the year.

Interested in participating in upcoming Associate Board activities?

Find out more at infant-welfare.org



L-R: Sarah Whitmore, Communications Chair and Emily Radecki, President, Associate Board.



A volunteer gets craft supplies ready for the Back-to-School event.



Bi-lingual musical entertainer shows her guitar to a child.



Many thanks to the Back-to-School volunteers!





Honor Roll

Contributors to the Auxiliary

The Infant Welfare Society of Chicago gratefully acknowledges the many individuals, foundations, corporations, and civic organizations that made generous contributions, grants, and commitments to the Infant Welfare Society. Thank you!

GIFTS FROM \$25,000

Abbott
Fortune Brands Home & Security

GIFTS FROM \$10,000-\$24,999

Christopher and Elise Klein
Posy and John Krehbiel
Lake Forest Bank & Trust Company
Northern Trust
The Pisani Family
Walgreens

GIFTS FROM \$5,000-\$9,999

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Cedars of Lebanon Foundation, Inc.
Mark and Karen Koulogeorge
Leo Burnett Worldwide, Inc.
LuxeHome
Mills Family Foundation
North Ridge General-Dr. Lee Pearce
Foundation
Joe Rizza
The Rowe Family Foundation
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The Private Bank
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GIFTS FROM \$2,000-\$4,999

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The Boeing Company
Craig Bergman Landscape Design Inc.
Edward Jacks & Company
Elkay Manufacturing
Frawley Family Foundation
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Beatrice B. Benesh
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Matthew Bryan and Barbara Todd
Bukes Salon and Spa
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Ms. Winifred Hayes
Mr. and Mrs. Ron Hildreth
Mr. and Mrs. William Holman
Demetra Hoopis
Dr. and Mrs. William Hopkinson
Mr. and Mrs. Thomas Horan
Mr. and Mrs. John Hubbard
Mr. and Mrs. Ron Ivinjack
Marisa Jackson
Mr. and Mrs. John Kallergis
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 Burr Ridge Kettlebell Club
 Camelback Inn-A JW Marriott
 Resort/Spa
 Cape' Designs Ltd
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 Shari Intagliata
 Interiors by Mary S. Bicchici
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 Jane's Blue Iris
 JWC Media
 Kohler Water Spa
 Kukuc Photography
 Christina Laga
 Limelight MedSpa
 Littman Bros Lighting
 Mario Tricoci Salon and Day Spa
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*Thank you for
your support.*





fiscal year

2013 Financial Summary*

	2013	2012
Public Support and Revenue		
Contributions and grants:		
Auxiliary	\$ 658,815	\$ 672,200
Individuals, corporations and United Way	135,193	190,629
Foundations	381,634	442,344
Government	464,869	467,391
Patient service revenue	4,587,727	4,514,655
Juvenile probation	108,188	61,350
Investment return designated for current operations	124,974	622,818
Miscellaneous	12,837	4,799
Net assets released from restriction		
TOTAL PUBLIC SUPPORT AND REVENUE	\$ 6,474,237	\$ 6,976,186
Expenses		
Program services:		
Pediatric clinic	\$ 2,820,320	\$ 2,554,682
Women's wellness clinic	1,630,505	1,619,160
Dental clinic	1,016,027	1,019,427
Total program services	5,466,852	5,193,269
Supporting services:		
Management and general	1,342,133	1,286,197
Fundraising	377,041	265,651
Total supporting services	1,719,174	1,551,848
TOTAL EXPENSES	\$ 7,186,026	\$ 6,745,117
Excess (deficiency) of public support and revenue over expenses	(711,789)	231,069
Other Changes in Net Assets		
Investment return not designated for current operations	842,245	19,095
Board-directed endowment assets designated for current operating activities	(124,974)	(622,818)
Auxiliary support expenses	(240,830)	(230,410)
Total other change in net assets	476,441	(834,133)
TOTAL CHANGES IN NET ASSETS	\$ (235,348)	\$ (603,064)
Unrestricted net assets, beginning of year	\$ 17,476,343	\$ 18,079,407
Unrestricted net assets, end of year	\$ 17,240,995	\$ 17,476,343
Assets		
Cash and cash equivalents	\$ 885,570	\$ 1,025,810
Accounts and other receivables	284,119	574,421
Prepaid expenses	109,704	108,021
Investments	7,776,599	7,239,604
Property and equipment (net)	8,668,221	8,899,329
TOTAL ASSETS	\$ 17,724,213	\$ 17,847,185
Liabilities and Net Assets		
Liabilities - accounts payable and accrued expenses	\$ 483,218	\$ 370,842
Net Assets		
Unrestricted	16,254,192	16,396,151
Temporarily restricted	158,749	357,138
Permanently restricted	828,054	723,054
Total net assets	17,240,995	17,476,343
TOTAL LIABILITIES AND NET ASSETS	\$ 17,724,213	\$ 17,847,185

This summary of selected financial information is derived from the financial statements of the Infant Welfare Society of Chicago for the year ended June 30, 2013, which have been audited by Ostrow Reisin Berk & Abrams, Ltd. Copies of the audited financial statements are available from IWS upon request. Ostrow Reisin Berk & Abrams Ltd. has issued an unqualified opinion on the financial statements.



OUR MISSION

The mission of the Infant Welfare Society of Chicago is to provide services for the healthy physical and mental development of children and women in order to give them a foundation for a future productive and wholesome life.



INFANT WELFARE SOCIETY of CHICAGO
a community health center

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